#### Business Bait: How to Land Trophy Clients<sup>TM</sup>

## Selling Your Higher Services & Business Consulting

with Lisa Parziale & Mark Allan Nielsen



#### Establishing the Trophy Client<sup>TM</sup>

#### You have now:

- Identified the customer as a trophy client
- Delivered your initial service
- Provided exceptional, stellar service
- Created a connection with this client

Next steps are to deliver higher-value and services and become a **trusted business advisor** 



## Time to get the message out that you can...

#### **Deliver Greater Value**



#### They know you deliver results!

# WHAT ARE YOUR NEXT TARGETED PRODUCTS THAT THEY CAN TRULY BENEFIT FROM?



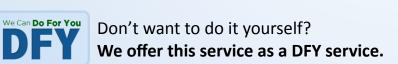
#### Monthly Newsletter

- Not for the customer, for you!
- Provide useful, free tips
- Spotlight success stories with figures if possible
- Add a key article that focuses on a product
  - Local SEO
  - Content Marketing / Print Marketing
  - National SEO
  - Video Production
  - Newsletters and email marketing
- Create buzz and curiosity for higher-end services



#### **Newsletter Types**

- Simple Word version
  - Printed and mailed
  - Sent via email
- Website version
  - Add to web then email link
- Email newsletter
  - Constant Contact
  - iContact
  - Aweber



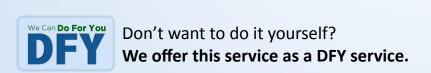
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#### Print Marketing Campaign

- Create a print marketing strategy
- Series of messages targeted a demographic
- Measure and track results
- Show your extreme value in bringing in new leads
  - This results in them asking "what else can you do"
  - Increases marketing budgets
  - Builds greater trust







#### Landing Page with Analytics

- Just one page that leads to measured ROI
- May be combined with print marketing
- May be one key phrase to prove worth
- Using analytics and data, talk about ROI
- MOST PEOPLE DO NOT TRACK
- Positions you an the expert & trusted partner



#### Free Market Analysis

- Look at their current positioning / reputation
- Free consultation & report (video works well)
- Make suggestions to improve
- Find out current services / marketing
- Offer services if warranted
  - Local or National SEO
  - Content Marketing
  - Reputation Management



#### Other Ideas

- Add analytics if not already using
  - Shows you look at the data for ROI
  - Can lead to SEO campaign
- Video creation and/or editing
  - Often leads to video ranking
  - Can lead to SEO campaign
- Update website
  - Again, can lead to SEO or other services

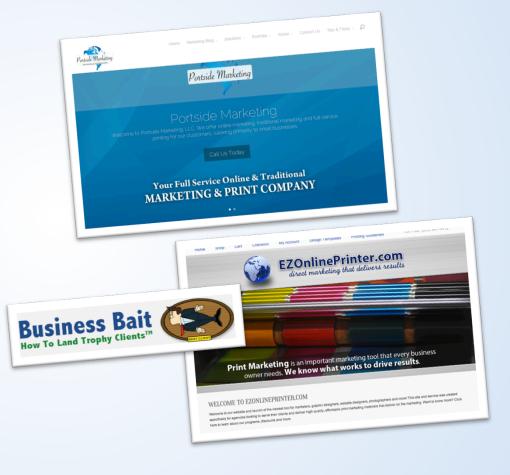




#### What Are Your 3 Key Products?

- Online Marketing
- Print Marketing
- Business Coaching

What are yours?





# THEY TRUST YOU MORE When You SHOW Results

#### **The Trusted Advisor Role**



#### The Trusted Advisor: Business Analysis

- Agree to a one hour FREE business analysis
- Ask questions to better understand business
- Talk about what they have done or not done
- Successes and failures
- Ending with "what they wish to achieve"
- Intuitive listening is key
- Growth may be scary to them
- YOU will be their trusted advisor moving forward



# Understand Business Owner Psychology & Mentality

- Business owners beliefs become reality in many businesses
  - The market is affecting my business
  - People simply don't want X anymore
- Business owners face many fears and issues
  - Their beliefs and psychology
  - They don't have the skills required
  - Afraid of failure
- With someone else (YOU) to empower, we can eliminate many of these fears & issues



#### **Business Analysis Cheat Sheet**

- Tell me a little about why you started this business?
- What your vision or dream for the business?
- What is your measure of success?
- What would you like to accomplish?
- What are your biggest fears?
- What is working well in your business?
- What is NOT working well?
- What would your customers say is not working well?
- Are you willing to make changes?
- Even if they are uncomfortable?
- Are you comfortable committing to a monthly business strategy session? If no, why?



#### Become a Trusted Partner

- Invest in their success
- Measure and track success
- Create a business coach mentality
- Generate ideas and the road to their success

Once you are a trusted partner that they correlate success to, they are client for life!





#### **ACTION ITEMS**

- 1. Identify clients that can benefit from your other services
- 2. Decide on strategies to create opportunities to share these services
- 3. Implement action plans to increase higher-value sales
- 4. Condition your mind and actions to BECOME a trusted business partner



#### **SUGGESTED VIDEOS**

- 1. VIDEO: Business Analysis How to Become the Trusted Partner
- 2. VIDEO: Business Coach Why EVERY Business Needs One
- 3. VIDEO: Immersion Coaching with Tony Robbins



#### www.TrophyClients.com

Attract the right clients to build a scalable, sustainable business.

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