# Business Bait: How To Land Trophy Clients<sup>TM</sup>

Identifying & Finding the BIG FISH

with Lisa Parziale & Mark Allan Nielsen



## What is a **Trophy Client™**?

Trophy Clients are those clients that have a large marketing budget and high client value.

- They are willing to spend \$2000+ per month
- Their typical product sells for \$2500 to \$10,000
- They use marketing currently
- Believe marketing is essential for success (or at least are open to marketing)



# Trophy Clients<sup>TM</sup>: Identifying Your Target Market

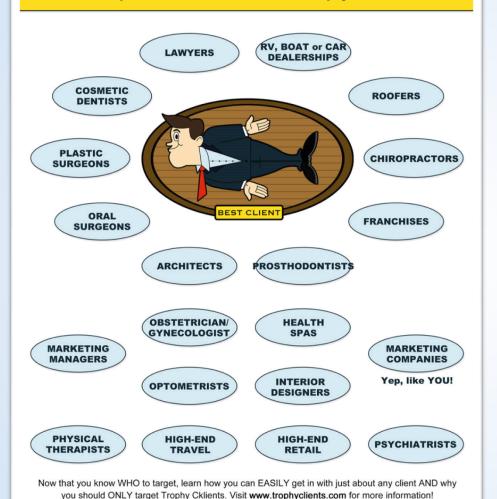
- Who we consider Trophy Clients<sup>TM</sup>
  - Doctors, Lawyers, Dentists, Service Industry, etc.
  - Identify others that know these guys
  - Create the win-win scenario
- Refer to the Top 20 Target Mindmap
- Decide one or two niches to target
- Select which product you will lead-in with

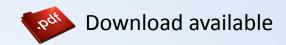
Focus on ONLY 1-2 niches and products to start!



#### **Top 20 Target Mindmap**

The top 20 clients that we consider Trophy Clients™







Identify and select at least one initial niche to target.

Start with no more than **2 target markets** 

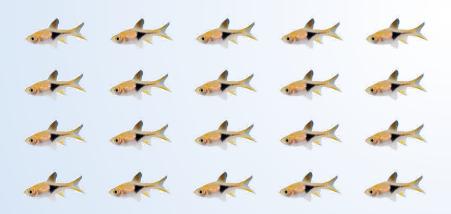


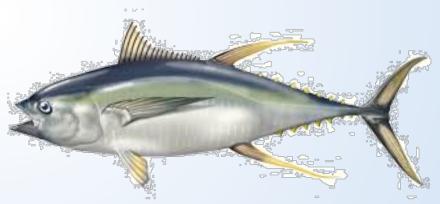
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# Just how big is a BIG FISH?

#### Let's look at the numbers:

20 Dentists = \$40k month 1 Dental Consultant = \$40k per month





To earn your money each month, do you want to catch, clean and fry 20 fish? **Or just one big, trophy fish?** 



## So How Do We Bait the Big Fish?

# WE LEAD IN WITH SMALLER SERVICES THAT BUILD TRUST & AUTHORITY



## **Baiting the Hook**

- Building trust & authority is key
- Offer a low-cost or free service to start
- Preferably one they already use
- And then deliver amazing service
- Become the EXPERT and build authority
- Gain trust and become the TRUSTED AUTHORITY

Once you've built trust & authority you no longer need to sell your services ...

You simply let them know how else you can help them!



# Trophy Clients<sup>TM</sup>: Position Yourself for Success

- How to position yourself for success
  - Successful Campaign
  - Select the campaign and decide exactly how to deliver
  - Create a process, even for small deliverables
- Exceptional Service
  - You must deliver exceptional service from the start
  - No excuses and no hiccups are key in the beginning
- Build Trust & Authority
  - Set yourself up for continued success

#### People will pay more for quality & dependability!



### The Trophy Client Process™

- Build trust & authority delivering smaller products or services (we use print or web)
- 2. Identify & land the Trophy Clients™
- 3. Become a Trusted Partner
- 4. Sell your **higher value services** (like SEO, website builds, etc.)
- Never work with clients that are
   NOT Trophy Clients™





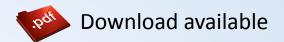
# Trophy Clients<sup>TM</sup>: Identifying Lead-In Products

- Lead-In products get you in the door
  - Print
  - Mobile
  - Video
  - Writing services
  - Deal Sites
- Use the *Trust & Authority Mindmap*<sup>TM</sup> to select a service that is right for you

#### Focus on ONLY 2 or less products to start!









Identify and select one to two lead-in products.

Do not select more than two leadin products to start



#### What do we think is the **Best Method?**

It depends on YOUR business and what you feel is a good fit to offer your clients!



# Print Marketing: Get in the Door

A method you can use to get in the door with just about ANY business.



# Why Printing?

- Everyone uses it in one form or another
- It is a lower-priced product to build trust
- You showcase your customer service skills
- Gets you in the door with future customers
- Builds confidence in delivering



### What Products to Offer

- Business Cards
- Postcards
- Brochures
- Letterhead
- Envelopes
- Flyers
- Door Hangers





#### **Future Customers**

#### **Professionals**

- Dentists
- Doctors
- Lawyers
- Franchisers
- Restaurants
- Real Estate Agents
- Builders
- Chiropractors/Wellness
- Medical Facilities

#### **Service Providers**

- Roofers
- Plumbers
- Electricians
- Pest Control
- Lawn Services
- Health & Spas
- Massage Therapists
- Estheticians
- Contractors



## Why would they use YOU?

#### **Higher quality products**

- Higher grade papers (thicker, gloss) at the same or better rates
- Coatings, such as gloss are not extra
- Custom design & personal service
- Marketing expertise designs that convert
- One source for all marketing needs



## But what about price?

#### Comparable or better pricing

- Meet or beat the online pricing of the majors
  - VistaPrint
  - Postcard Mania
  - Printing for Less
  - PS Print
  - Got Print
- Give them personal service



### How to Tell The World

#### **Postcard Campaigns**

- Send to key clients you would like to attract
- Hand-deliver to businesses to introduce your service
- Give postcards to friends
   & family for referrals
- Direct mail campaign to targeted list
- Free giveaways

#### **Business Letters**

- New business letters to newly formed businesses
- Ask partners to include letters in their mailings (ex. business insurance agent)

#### **Social Media**

- Chamber of Commerce
- Meetup or BNI Groups
- Business events
- Facebook, LinkedIn, etc



## Prepare Your Brand

- You must look amazing
- Include key contact info
- List OTHER services you provide
  - Think about what you will use this for
  - Don't want to look like an SEO in disguise (even if you sell it)
  - Don't list TOO much



## Sample Packs

- Samples give you credibility
- Show you have existing print campaigns
- Show others you have other clients using your services for print marketing
- We can provide you with high-quality samples
- Once you have more customers, use your own





### Print Fulfillment

- Design the piece
- Gain customer approval
- Create files for printer
- Get printed
- Deliver IN PERSON
- We can fulfill end-to-end on printing





# Print Marketing Pitch

- Know what you do when it comes to printing
- Be able to quickly state it
- Your 30 second pitch
  - How you beat Vista Print prices
  - While delivering amazing quality products
  - And exceptional service



# NEVER LEAVE THE HOUSE without SAMPLES!

Always have a few samples with you no matter where you are.

And not only business cards – also carry some postcards and tri-fold brochures so you are ready anytime!



### Other Ways to Find Print Customers

- Fiverr & Service Sites
- Postcard Campaigns
- New Business Sales Letters
- Valpack Customer Letters
- Leave Behinds
- Coupon Cards
- Offers for group affiliations
   (BNI or Chamber Groups)



## Summary

- Your goal is to attract the Trophy Clients<sup>TM</sup>
- Target the businesses you think will become a
   Trophy Client<sup>TM</sup> or lead you to them
- Use at least two methods
- Prepare to repeat each method 3 times before judging if it works
- Repeat what is working
- Stop doing what isn't





#### **ACTION ITEMS**

- 1. Identify and select your initial niche (1-2 only)
- 2. Research and find 20 targeted businesses to contact
- 3. Research and find 100 untargeted new businesses to contact
- 4. Identify one social media outlet



#### **SUGGESTED VIDEOS**

- VIDEO: The Print Method: Customer Lead-Source
- 2. VIDEO: Creative Prospecting
- 3. VIDEO: New Business Lead Source



## www.TrophyClients.com

Attract the right clients to build a scalable, sustainable business.

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